INTRODUCTION

The Shepparton Medical Centre is a mixed billing practice that aims to balance the needs of our patients for affordable quality health care with the need to operate a financially sustainable business.

Our team believe that your health is our priority. All of our doctors value providing quality health care and working as a team. We will book an appointment with your doctor of choice and may introduce you to more than one doctor to ensure that we can provide you with access to care when you need it.

We keep a small number of appointments available in case a patient needs to be seen on the same day. Call our team if this is the case.

Our fees are reviewed annually and are determined by a combination of factors including Medicare indexation, costs associated with running a medical practice and our patients.
We believe in preventative health care!

Payment for service
Fees are payable at time of consultation by EFTPOS. We do however accept cash payments. In most cases we can process your Medicare refund on-the-spot, at the time of payment.

Your health comes first and is our main priority. If you are experiencing financial difficulty in paying your account, please speak to our Practice Manager who may be able to assist you with a payment plan and/or offer alternative options for care.

Fee levels
Patients will fall into one of the following fee levels:

Private
- 17 - 74 years of age
- No Pension Card, Healthcare Card or Department of Veteran Affairs (DVA) Gold or White Card

Concession
- Over 16 years of age and holds a Pension Card or Healthcare Card

Bulk Bill (for Standard Consultation)
- Under 16 years of age
- Over 75 years of age with an active Health Assessment
- Department of Veteran Affairs Gold or White Card

Telehealth (phone/video) Medicare rebate eligibility
- patients who have seen one of our doctors at our practice for a face to face consultation in the last 12 months
- patients under the age of 12 months
- patients experiencing homelessness
- patients living in a COVID impacted area*

STANDARD CONSULTATION

Private out of pocket fee | $35.00
- <20 minutes $73.75 before Medicare rebate
- 21 - 39 minutes $110.05 before Medicare rebate
- 40+ minutes $145.45 before Medicare rebate

Concession out of pocket fee | $22.00
- <20 minutes $60.75 before Medicare rebate
- 21 - 39 minutes $97.05 before Medicare rebate
- 40+ minutes $132.45 before Medicare rebate

Preventative Services
- Flu injection consultation
- B12 injection consultation
- INR testing and dosing
- Blood Pressure Checks provided by Nurse
- Weight loss consultations provided by Nurse
- Result appointments generated by clinic

Please speak to our team to check eligibility for
- Health Assessments
- Care Plans
- Mental Health Plans

BILLING GUIDE

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