INTRODUCTION

The Shepparton Medical Centre is a mixed billing practice that aims to balance the needs of our patients for affordable quality health care with the need to operate a financially sustainable business.

Our team believe that your health is our priority. All of our doctors value providing quality health care and working as a team. We will book an appointment with your doctor of choice and may introduce you to more than one doctor to ensure that we can provide you with access to care when you need it. You can always ask for another doctor if you prefer.

We keep a small number of appointments available in case a patient needs to be seen on the same day. Call our team if this is the case.

CONTACT US

49 Graham Street, Shepparton Victoria 3630
P: 03 5823 3100
E: reception@shepmed.unimelb.edu.au
W: shepmed.unimelb.edu.au
S: www.facebook.com/shepmed


OPENING HOURS

Monday to Friday 8.00am - 5.30pm

After Hours
National Home Doctors Service 13 74 25

Emergency
Call 000

SHEPPARTON MEDICAL CENTRE
G.P. CLINIC
Practice Brochure
January 2021
**Service Information**

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**Opening Hours**

**Monday to Friday** 8.00am - 5.30pm

**After Hours**

**Emergency Call** 000 or present to GV Health, Accident and Emergency Department, Graham Street, Shepparton

**Non-urgent after-hours care**

13 SICK (13 7425) National Home Doctors Service. Bookings can be made from 6pm weekdays and 12pm on weekends and public holidays.

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**Feeds**

We have reminder system for appointments. Please allow up to one week for results.

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**Cancellations**

should be made at least 2 hrs before your appointment. Failing to attend an appointment may result in your patient file being made inactive and fees applied to your account.

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**Interpreters**

If you require an interpreter, please let our team know when making a booking.

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**Results, recalls & reminders**

It is essential that you call the practice for results of any tests you have had. Please allow up to one week for results.

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**Privacy & Rights as a Patient**

Shepparton Medical Centre is aware of and adheres to all Commonwealth and Victorian State Privacy legislation. Our Privacy Policy is available at reception and on our website.

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**Our Team**

Operations Manager
Joanne Kinder

Practice Manager
Dr Robert Campbell

Medical Director
Tracey Botterill

Practice Nurse
Gaynor Dr Hubert van Doorn

Medical Practitioners

- Dr Elizabeth Kennedy
- Dr Brownyn Burt
- Dr scenery
- Dr Edmund Siauw
- Dr Stephanie Tabner

Administration

- Robyn Dr Siti Sahbudin
- Vanessa Dr Senan Al-Saffar
- Linda Dr Asanga Abeykoon
- Brianna

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**Practitioner Details**

**Biography**

**Qualifications**

**Practice**

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**Opening Hours**

Monday to Friday 8.00am - 6.00pm

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**Nurse**

Phone calls and emails to doctors & patients

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**Feedback**

Specifically with the clinic for one to two years.

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