

Medical students & you

We're here to provide healthcare for people living in the Shepparton region — now and into the future.

Most doctors live and work in the big cities. That's why we're training medical students here in Shepparton, the aim being that they become your next generation of doctors.

So, when you come to our clinic, you might be seen by a medical student before you see your GP. Rest assured you will only be charged for the time you spend with your GP.

Please talk to our welcoming reception staff if you have any questions or if you'd rather not interact with a student.

Online Booking

Did you know that you can now book appointments online?

Visit www.shepmed.unimelb.edu.au to download the "Appointuit" app to your tablet or smartphone, or book using your desktop or laptop computer.

On-the-day appointments

We keep a small number of appointments available in case a patient needs to be seen on the same day. Call our friendly receptionists if this is the case.

Other information

For our opening hours, information on new doctors and nurses, or our schedule of fees, visit our website and like us on www.facebook.com/shepmed

Shepparton Medical Centre
49 Graham Street, Ph 5823 3100
Shepparton 3630 Fax 5831 7568
www.shepmed.unimelb.edu.au



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BILLING POLICY



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BILLING GUIDE

The purpose of this flyer is to explain the charges you should expect when accessing our medical services.

The doctors and staff at Shepparton Medical Centre believe your health is our priority.

We always have this in mind when we consider the fees we charge. Shepparton Medical Centre is a mixed billing practice that annually reviews its billing structure so that we can continue to provide our high quality of service now and into the future.

Our fees are determined by a combination of factors including Medicare indexation, costs associated with running a medical practice and our patients.

Private Consultation Fees

Length of Consultation	Your Contribution	Medicare Rebate	Total Fee
<20 minutes	\$33	\$37.60	\$70.60
21-39 Minutes	\$33	\$72.80	\$105.80
40 + minutes	\$33	\$107.15	\$140.15

Concession Card Holder Fees

- Health Care Card holders
- Pensioners

Length of Consultation	Your Contribution	Medicare Rebate	Total Fee
<20 minutes	\$20	\$37.60	\$57.60
21-39 Minutes	\$20	\$72.80	\$92.80
40 + minutes	\$20	\$107.15	\$127.15

* If you have a chronic condition, you are likely to be eligible for a care plan - this allows a bulk bill (Medicare funded) appointment up to 30mins every 6 months to keep your individual health goals on track.

Other patient group fees

Bulk bill (Medicare or Department of Veterans Affairs funded) consultations will be provided if you are:

- Under 16
- Veterans Affairs Gold or White Card holder
- Over 75*

* If you are 75, please ensure that you have an active health assessment to continue to be bulk billed

Which services will be bulkbilled (Medicare funded) for everyone?

- Immunisations completed by Practice Nurse
- Flu injection consultations
- Wound Care
- INR testing and dosing
- Weight loss consultations provide by Practice Nurse
- Aged based assessments for 45-49 year olds and 75+ Health Assessments **conditions apply*
- B12 injections
- Nurse Blood Pressure Checks
- Care Plans (annual and reviews) **conditions apply*
- Mental Health Plans **conditions apply*
- Result appointments - *appointments generated by clinic for results only discussion*

Additional Services

We offer a range of additional services that offer convenience for our patients.

Private fees apply for these services:

- Prescription renewals \$15
- Completion of certain forms (e.g. commercial vehicle licences, sports medicals) at a minimum of \$95.
- Diabetes Education sessions with Credentialed Diabetes Educator

First two initial consultations \$52.95*

* Patients with Chronic Disease Allied Health Referral for Diabetes will be Medicare Bulk Billed for these consultations

When and how do I pay for my service?

All patients will be asked to pay their accounts at reception on the day of service. We prefer payment by EFTPOS.

We acknowledge that financial hardship may prevent some patients from settling their accounts. Please speak to our Practice Manager who may assist with payment plans and/or offer alternative options for care to ensure patient fees are paid without compromising the patient's healthcare.

Who do I ask if I need more information?

Please do not hesitate to contact us on 03 5823 3100 or reception@shepmed.unimelb.edu.au

